

## FAQ

**Is it safe to give online?** Yes. In many ways giving online is safer than writing a check because an electronic gift cannot be lost or stolen. The security of the system is continually managed.

**Can I change my personal information or the amount or the frequency of my gift once I have set it up?** Yes. You can change or cancel your contribution at any time before the date of your next contribution. Simply log in to the system online at [powellchurch.com/donate](http://powellchurch.com/donate) using your user name and password and make the necessary changes in the system.

**When will contributions be taken from my account?** Contributions will be taken from your specified account within 48 business hours of the date you requested. This time frame allows time for the contribution to process through your bank and the church's bank. If the date of your contribution falls on a weekend or a holiday, the transaction will be initiated on the next banking day.

**How will I know that I set up my gift correctly?** Immediately after submitting your contribution, you will receive an email and text message verifying your contribution.

**I have additional questions about electronic giving that have not been addressed. Who can I talk to?** For any questions, concerns, or comments about the online giving system, please contact the church office at 865-938-2741 or [bethany@powellchurch.com](mailto:bethany@powellchurch.com)

*Give generously to them and do so without a grudging heart; then because of this the Lord your God will bless you in all your work and in everything you put your hand to.*

*DEUTERONOMY 15:10*



## Giving Options

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- Drop a check in offering during worship
  - Use your bank account "bill pay" function
  - ACH E-Check allows users to set up one time or recurring electronic transactions
  - Text to Give
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Powell Church  
323 W. Emory Road  
Powell, TN 37849  
865-938-2741  
[www.powellchurch.com](http://www.powellchurch.com)

## What is electronic giving?

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Electronic giving or **Automated Clearing House (ACH)** is an electronic network for financial transactions in the United States. This process allows you to transfer money from your checking, savings, or credit account to the church without the hassle and expense of writing a check. You are able to specify the purpose of the contribution, the amount and the frequency (one time or recurring).

You will not need to remember if you gave this month or send in your offering check when you are out of town. Online giving is more secure than giving with a check in that an electronic gift can't be lost or stolen.

The church will continue to issue statements reporting your contributions by all payment methods.

For those who like to physically place your money in the offering plate you will be able to print a receipt of your offering from the website and place that in the offering plate.

By making your contribution electronically the church will have access to your pledged offering when you travel or are away due to illness without the need to "catch up" when you return.

## Giving Makes a Difference!

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Generosity changes lives - ours and the people we're reaching. Your tithes and offerings make a difference locally and worldwide. Thank you for supporting our mission of winning people to Jesus Christ, making disciples, and meeting needs. There are several ways in which you can give to make a difference.

**One:** Write a check and drop it in the offering during worship

**Two:** If you're one who uses online bill pay through your personal bank account, you may establish "Powell Church" as a vendor just like you would KUB or Hallsdale Powell. Simply set up "Powell Church" as the vendor and enter 323 W. Emory Road, Powell, TN 37849 as the address, enter the amount and frequency desired. Your bank will mail Powell Church a check for you.

**Three:** Give online through Churchteams at [www.powellchurch.com/donate/](http://www.powellchurch.com/donate/). This will allow you to set up recurring gifts or one time gifts.

**Four:** Text to Give with debit/check card.

Scan the code below to go directly to our giving site for a closer look.



## How Text to Give Works

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Our text to give number is  
865-463-1486

If you are giving through text to give for the first time simply text a dollar amount (e.g. \$100) in the text field. You will then be sent a text with instructions to set up text to give through Churchteams using your name, an email address, a debit/check card, and a password. Once the account is set up you will be presented with options in a drop down box of where you would like to designate your giving. For example, operating budget, capital budget, food pantry, etc. Please know that most ministries are funded through the operating account. When you give to the operating account you are supporting all ministries of the church.

Once you set up a text to give account all of your giving, unless otherwise designated, will default to the operating budget. If you want to designate your gift to other ministry areas please type in the text field the amount and a keyword (e.g. \$100 Food Pantry). Type "HELP" for a list of keywords for ministry areas and you will receive a response text with keyword options. You may also set up recurring gifts weekly, biweekly, monthly, quarterly, and yearly by entering an amount and a keyword in the text field (e.g. \$100 weekly).